

# Welcome Packet "LET'S DOO IT"

Dear Valued Customer.

Welcome to Daily Doos Home & Errand Service LLC!

Our mission at Daily Doos Home & Errand Service LLC, is rooted in **faith, family, and community service**. Guided by these values, we are committed to serving others with integrity, compassion, and reliability. We strive to simplify daily life for families and individuals by providing trustworthy home and errand services that support well-being, strengthen households, and foster stronger communities, and provide **peace of mind** for retirees, busy families, and anyone who wants a reliable helping hand.

We are honored that you have trusted us to care for your home. With our subscription plans and add-on services, you can relax knowing the small but important details of home maintenance are taken care of.

Thank you for choosing us – we look forward to serving you!

Warm regards, The Daily Doos Home & Errand Service LLC Team

## Service Plans - Quick Reference

| Plan               | Price Range              | Included Services  |
|--------------------|--------------------------|--|
| Essentials         | Starting at<br>\$75/mo.  | Air filter replacement Smoke detector battery replacement semi-annual Light bulb replacement Limited ** Patio blowing & rinsing Doorbell battery replacement as needed |
| Comfort            | Starting at<br>\$145/mo. | Everything in Essentials + Water softener refill 2 Bags Weed control (Light spraying only) Fridge filter replacement ** Water filters **                               |
| Premium<br>Comfort | Starting at<br>\$200/mo. | Everything in Comfort + Visual exterior inspection Safety Check annually Vacation home check exterior 1 Errand service Priority handyman scheduling                    |

#### Add-On Options or Ala Carte

- Weekly errands: Within 10 miles roundtrip and up to1 hour 25\$
- Grocery: Pickup and delivery
- Grocery: Customer provides list and we do the shopping extra fee for groceries and time if necessary. 4 bags or 40lb limit
- Pharmacy: Pickup and delivery
- Post Office: Delivery
- Light shopping assistance, we travel with the customer to the store
- Returns
  - \*\*As needed services, cost of water filters, light bulbs and specialty air filters are extra \$. Standard air filters and smoke detector batteries are covered under the monthly plan.
- Extra Service Options: Price quote given upon request and job
- Handyman Tasks
- · Light organizing and decluttering
- Pet check
- Seasonal Décor
- Party Prep
- Plant watering / travel home check
- · Light in home furniture moving
- Extra Patio Cleaning
- Picture Hanging
- Staging
- Sitting with a loved one
- Transport (non-emergency)

# If you do not see it listed, we can probably Doo it Master Service Agreement

This Master Service Agreement is made between Daily Doos Home & Errand Service LLC. and the undersigned customer. It defines the scope of subscription home services, add-on options, payment terms, and responsibilities of both parties.

#### **Key Terms:**

- Monthly subscription fees are due on the 1st of each month.
- Add-on services are billed separately at time of service unless included in plan.
- Either party may cancel with 30 days' written notice.
- Daily Doos Home & Errand Service provides light maintenance only not licensed trades (electrical, plumbing, HVAC repairs).
- Daily Doos Home & Errand Service does not deal in hazardous/dangerous items, e.g. propane tanks, chemicals, or weapons.
- Customer must provide access to property and maintain a safe environment.
- Services may vary slightly depending on availability of materials and customer needs.

## Liability & Safety:

- Daily Doos Home & Errand Service is not responsible for pre-existing damage
- Daily Doos Home & Errand Service is licensed and carries limited liability insurance.
- No refunds for partially used month

# **Contact & Support**

#### **Daily Doos Home & Errand Service**

■ Phone: (928) 458-4869

■ Website:

DailyDoosHome.com

■ Email:

DailyDoosHome@gmail.com

#### Service Hours:

Monday - Friday: 9am - 5pm

Closed Saturday, Sunday & Holidays

 Errand Services are on a scheduled basis every day of the week. For add-on scheduling, please call or text us at least 48 hours in advance. For errand services text us.